



Sosiaalialan AMK -verkosto

Proposal for competences for the Degree Programme in Social Services, *Bachelor of Social Services*

Ethical competences

- Bachelor of Social Services has adopted the values and ethical principles of the field and is committed to implement them in practice
- Bachelor of Social Services is capable of the ethical reflection required in professions within social services
- Bachelor of Social Services is able to take the clients' individual needs into consideration and to work in situations which involve conflicting values
- Bachelor of Social Services promotes equality and tolerance and strives to prevent marginalisation at social, community and individual level

Client work

- Bachelor of Social Services is able to identify the importance of his or her own values and conception of the nature of human beings for the work with clients and client groups
- Bachelor of Social Services is capable of creating an interactive professional relationship with clients that supports the client participation
- Bachelor of Social Services understands the clients' needs and knows how to support and strengthen the clients' own resources in different conditions and at different stages of growth and development
- Bachelor of Social Services is capable of applying and assessing a variety of theoretical approaches to work and working methods in client work
- Bachelor of Social Services supports and guides different clients and client groups in their everyday life
- Bachelor of Social Services knows how to evaluate and describe the different stages of the client process and to develop his or her work based on the results

Service systems

- Bachelor of Social Services knows the service systems which support welfare and social security and the relevant legislation and data systems and how to apply legislation and data systems in practise
- Bachelor of Social Services knows how to predict and analyse changes in the welfare services and is able to participate in producing and developing the services
- Bachelor of Social Services is capable of assessing the clients' needs for services in different conditions and is familiar with case management and the methods of preventive work
- Bachelor of Social Services can act as an expert in social services in multidisciplinary teams and networks and promote the function of clients' safety nets

Critical analysis and participation enhancement

- Bachelor of Social Services can analyse the structures and processes which produce inequality and marginalisation on regional, national and international level
- Bachelor of Social Services is capable of using various methods of communications and community social work and to influence society
- Bachelor of Social Services knows how to support citizen participation and is able to take an active role in co-operating with clients and other parties in society

Research and Development competence

- Bachelor of Social Services has adopted a reflective, exploratory and developing approach to work
- Bachelor of Social Services has evidence-based theoretical knowledge and is able to produce new knowledge
- Bachelor of Social Services knows how to plan, implement, evaluate and report development projects in the field of social services

Management competence

- Bachelor of Social Services knows the basic principles of financial and personnel administration
- Bachelor of Social Services is capable of working as an immediate superior in a work community
- Bachelor of Social Services can develop professional expertise, work communities and service processes
- Bachelor of Social Services is capable of making decisions in unpredictable operational environments
- Bachelor of Social Services has the qualifications for working as an independent entrepreneur in the field

COMPETENCES IN DIFFERENT STAGES OF TRAINING

Ethical competences

<i>Ethical competences</i>	<i>Basic skills</i>	<i>Advanced skills</i>	<i>Application and developing competence</i>
	A student knows the values and ethical principles of the field as well as the ethical principles of the profession and is able to assess and describe their meaning.	A student has adopted the values and ethical principles of the profession.	Bachelor of Social Services has adopted the values and ethical principles of the field and is committed to implement them in practice.
	A student understands the importance of a reflective approach to work and has the basic skills for it.	A student is able to evaluate his or her own actions from a professional and ethical point of view.	Bachelor of Social Services is capable of ethical reflection required by the professions of the field.
	A student is capable of recognising the clients' individual needs. He or she is able to identify conflicts in values.	A student can take the clients' individual needs into consideration. He or she is experienced in evaluating situations which involve conflicting values and is capable of working in such situations	Bachelor of Social Services is able to take the clients' individual needs into consideration and can work in situations involving conflicting values.
			Bachelor of Social Services promotes equality and tolerance and strives to prevent marginalisation at social, community and individual level.

Client work

<i>Client work</i>	<i>Basic skills in social work</i>	<i>Advanced skills in social work</i>	<i>Application and developing competence</i>
	A student is familiar with different conceptions of the nature of human beings. He or she knows his or her own conception of the nature of human beings.	A student understands the meaning of values and the conceptions of the nature of human beings for client work	Bachelor of Social Services knows his or her own values and conception of the nature of human beings and the effect they have on the work with clients and client groups
	A student knows the basics of professional interaction. He or she knows how to create professional interaction.	A student has adopted the meaning of professionalism in interaction. He or she is experienced in interaction and co-	Bachelor of Social Services knows how to create professional interaction and a co-operative relationship which supports client

		operation and in supporting client participation.	participation.
	A student is aware of an individual's normal growth and development and their different stages. He or she understands the meaning of different conditions for growth and development.	A student is experienced in evaluating the clients' needs and supporting their resources.	Bachelor of Social Services understands the clients' needs and knows how to support the implementation of resources in different stages of growth and development and in different conditions.
	A student is familiar with the various approaches to work and methods of client work.	A student is experienced in applying the various approaches to work and methods of client work.	Bachelor of Social Services is capable of applying and assessing the various theoretical approaches and methods of client work.
	A student understands the meaning of goal-oriented client work. He or she knows how to work together with the clients in everyday life	A student is experienced in supporting and guiding the clients in their everyday life.	Bachelor of Social Services knows how to support and guide a variety of clients and client groups in their everyday life.
	A student understands the client process and can identify the various stages of the process.	A student can assess and describe the various stages of the client process.	Bachelor of Social Services knows how to assess and describe the various stages in client work and is capable of developing his or her work accordingly.

Service systems

<i>Service systems</i>	<i>Basic skills in social work</i>	<i>Advanced skills in social work</i>	<i>Application and developing competence</i>
	A student is familiar with the service system supporting well-being and social security.	A student is familiar with the legislation and data systems related to social services.	Bachelor of Social Services is familiar with welfare service systems supporting well-being and social security and the related legislation and data systems and can apply them in practice.
	A student knows the basics of the welfare theory and understands changes in a welfare society	A student is able to assess changes and development needs within welfare services.	Bachelor of Social Services can predict and analyse changes in welfare services and is capable of participating in the production and development of these services.
	A student knows the meaning of preventive work within the service system. He or she can identify the clients'	A student knows how to pull together and direct the necessary services to the clients by means of case	Bachelor of Social Services is able to assess the clients' needs in various conditions and knows

	service needs in different conditions.	management	the basis and methods of case management and preventive work.
	A student understands that the concept 'social' has multiple dimensions.	A student is able to work as a representative of the field in multidisciplinary teams and networks.	Bachelor of Social Services is able to work as an expert of social services in multidisciplinary teams and networks and to promote the functions of clients' safety nets.

Critical and participation enhancing skills

<i>Critical and participation enhancing skills</i>	<i>Basic skills in social work</i>	<i>Advanced skills in social work</i>	<i>Application and developing competence</i>
	A student understands the meaning of social structures and processes for individuals and communities.	A student knows how to analyse marginalising social mechanisms. He or she understands the meaning of global actions and decision-making for equality and marginalisation of individuals and regions.	Bachelor of Social Services knows how to analyse the structures and processes that produce inequality and marginalisation at regional, national and international level.
	A student understands the policies of decision-making in society.	A student recognises the need for changes in the service system and in the policies of decision-making in society.	Bachelor of Social Services knows how to use different methods for communication and community social work and how to influence society
		A student understands the meaning of citizen participation. He or she is capable of taking an active role in co-operating with others in society.	Bachelor of Social Services knows how to support citizen participation and is able to take active role in co-operating with clients and other actors in society

Research and Development competence

<i>Research and Development competence</i>	<i>Basic skills</i>	<i>Advanced skills</i>	<i>Application and developing competence</i>
	A student understands what an exploratory and developing approach to work means. He or she is capable of evaluating his or her own actions and learning.	A student is capable of evaluating his or her own actions in client work, work communities and the profession.	Bachelor of Social Services has adopted a reflective, exploratory and developing approach to work.

		A student understands the research process and knows the basics of quantitative and qualitative methods.	Bachelor of Social Services is able to produce new knowledge and he or she has evidence-based theoretical knowledge.
		A student knows the basics of project planning and project management.	Bachelor of Social Services knows how to plan, implement, evaluate and report development projects in the field.

Management competence

<i>Management competence</i>	<i>Basic skills</i>	<i>Advanced skills</i>	<i>Application and developing competence</i>
		A student is familiar with the basic principles of financial and personnel administration.	Bachelor of Social Services is familiar with the basic principles of financial and personnel administration.
	A student understands that the superior's work is a resource for the work community	A student is familiar with the contents of management work	Bachelor of Social Services is capable of working as an immediate superior in the work community
		A student understands the meaning of lifelong development for the work community	Bachelor of Social Services knows how to develop professional expertise, work communities and service processes.
		A student is capable of working independently in unpredictable situations.	Bachelor of Social Services is capable of making decisions in unpredictable situations.
	A student is acquainted with business activities.	A student is familiar with small business development.	Bachelor of Social Services has the basic qualifications for working as an independent entrepreneur.